

## QUALITY POLICY

*TEKNOMOTOR* has defined its own Quality Policy, certifying its commitment to continuous improvement and establishing a reference for the identification and review of objectives; in particular, it assumes specific commitments and duties towards customers, aiming to achieve the following priorities:

- Know, understand and communicate internally the needs and the expectations of customers.
- Transforming customer needs into company requirements.
- Define and monitor the processes that have a direct influence on the quality of the product made.
- To improve the quality of the products supplied, through the prevention of possible causes of non-compliance.
- Satisfy the needs of its customers, or guarantee products that meet their needs and expectations.
- Enhance and encourage the participation of all its employees by involving everyone in an active and participatory way.
- Improvement of relations with customers and suppliers.
- Establish collaboration and involvement relationships with suppliers deemed to be qualitatively reliable.
- Keep up to date and comply with the mandatory rules and laws relating to our sector.
- To remain attentive and constantly informed on technological developments and innovations in the sector, in order to remain in line with the needs of the market.
- Use documented "procedures", such as to guarantee the satisfaction of the quality requirements of the products, making sure that they are constantly updated and developed in such a way as to favor the internal disclosure of technical and organizational contents.

In particular **TEKNOMOTOR** guarantees the following quality levels of the manufactured product:

- Availability in the development of new technical solutions in collaboration with customers;
- Offer of high-performance products;
- Compliance with delivery times;
- Competence and professionalism of the staff;
- Efficiency of the equipment and measuring instruments used;
- Relational / communicational aspects with staff in contact with customers;
- Use of suppliers with a medium-high quality standard.

Quero Vas (BL), li 03/11/2016

Eng. S.Perli

CEO